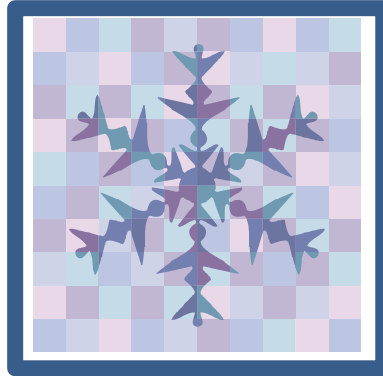


PARK LANE PRESS WINTER 2019 – 2020



CHANGES FOR PARK LANE PRACTICE

Park Lane Practice is delighted to announce that in the New Year we will be welcoming three new doctors. We will have Dr Meo who will be working Mondays and Tuesdays, Dr Shafiq who will be working Fridays and Dr Peterson who will be working Thursdays and Fridays. Park Lane Practice would also extend a warm welcome to Dr Guyas who some patients may have seen already.

We have had a few other arrivals to Park Lane Practice including Suman Bhowmik who is our Mental Health Clinician working Wednesdays and Thursdays and Christopher Walker our Clinical Pharmacist working Mondays, Wednesdays and Fridays.

CARERS CUPPA AFTERNOON

Park Lane Practice will be hosting another Carers Cuppa Afternoon on Wednesday 22 January between 15.00 and 16.00. If you are registered as a carer at Park Lane Practice you should have received an invitation via text messaging. If you are a carer and would like to join the group or would like more information please contact the practice.

NON-ATTENDANCE OF APPOINTMENTS

Patients who do not attend their appointments and do not cancel their appointments in advance are known as DNA [Did Not Attend].

Through the month of December 2019, Park Lane Practice had 84 counts of DNAs which calculates into 1171 minutes of missed appointment times.

Please help us and other patients by cancelling any appointments if you no longer require them.

During periods of limited appointments Park Lane Practice have asked the reception staff to navigate patients to alternative clinical care providers.

These could be provided at:-

Childrens Clinic – Patients/carers can telephone direct on **0300 111 0088** For children aged 12 weeks to 18 years.

Success Centre at Moredon Medical Centre (by appointment booked via Park Lane Practice reception)

Success Centre at Swindon Health Centre Islington Street (by appointment booked via Park Lane Practice reception)

Without an appointment at:

Swindon Urgent Care Centre at Great Western Hospital.

DRY JANUARY

Park Lane Practice will be supporting **DRY JANUARY** in 2020

Ditch the booze. Go dry this January. DRYJANUARY.ORG.UK

**PARK LANE PRACTICE WISHES EVERYONE A WONDERFUL WINTER AND
A HAPPY NEW YEAR**